



PRODUCT CATALOG 4

FAIRFIELD ORTHODONTICS

Order Information

**FAIRFIELD
ORTHODONTICS**

410 Surf Avenue
Stratford, CT 06615

Phone Orders

**1-800-321-0331
1-203-610-8283**

Order by phone Monday-Friday
8:00 A.M. - 6:00 P.M. E.S.T.

International Dial
001-203-610-8283

Toll-Free Fax

**1-877-570-2844
1-203-610-6957**

Order by fax machine
24 hours a day, 7 days a week.

International Dial
001-203-610-6957

*Use our
Fax Order
Form!*

Internet

Visit us on the web at

www.fairfieldorthodontics.com

email: ffdortho@aol.com

General Information

Terms and Billing:

All orders are accepted on the basis of payment within 30 days from the date of the invoice. New customers may be required to pay their first order with a credit card. All invoices are to be paid in U.S. dollars. Prices listed are F.O.B. point of origin. Unless otherwise specified all orders will be shipped DHL ground service and insured.

Itemized invoices are included in the package along with a packing slip. Bulky items, such as gloves, plasters, or sterilizers, may not include an invoice, but one will be sent via mail.

A statement covering all transactions is mailed monthly and available upon request. A 1.5% (\$3.00 minimum) per month service charge on overdue balances will be added to accounts. A \$45.00 service fee will be applied for any checks returned due to insufficient funds.

Warranty on Products:

Fairfield Orthodontics warrants that all of its products sold are fabricated with high quality materials and workmanship, and warrants no product except as to defects in material and/or workmanship arising within 3 months of date of sale. The buyer assumes all risk and liability resulting from purchase or use of the products, whether singularly, or in conjunction with other products, except as to the above warranty, under which Fairfield Orthodontics' liability is limited to replacement of products or refund of purchase price only. Dimensions shown for products are subject to normal manufacturing tolerances.

Fairfield Orthodontics' policy is to replace products found to be defective as to material and workmanship, advancing new product against future returns, if need be.

Due to continuing product improvements and selections, Fairfield Orthodontics reserves the right to change prices, discontinue products or change the design of products without advance notice. We are not responsible for typographical or photographic errors, and we reserve the right to limit quantities.

Guaranteed Satisfaction Return Policy:

Customized products, such as specific pre-welded bands, products requiring refrigeration, and chemical products cannot be returned. Other products may be returned for credit within 30 days from the invoice date under the following conditions: 1. All returns must be approved by Fairfield Orthodontics in advance. 2. Customer must first call and notify Fairfield Orthodontics of the intended return, specifying products, quantities, and reason for the return. 3. All returns must be in new and re-sellable condition, and of current design. 4. Products must be shipped from the original purchaser. 5. Upon Fairfield Orthodontics' notification of an intended return, a return label will be issued and sent to the customer. The customer may be liable for shipping costs. 6. A copy of the invoice and written reason for the return must accompany the products. 7. Fairfield Orthodontics' inspection, evaluation, and physical count of the return is final. 8. A 15% restocking fee may be applied to your account.

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A word on our company...

Fairfield Orthodontics is committed to supplying quality orthodontic products at competitive prices with the very best service possible. With over 33 years in the orthodontic retail and distribution industries, Fairfield Orthodontics knows the importance of strong customer relationships. We take extra steps to make sure our customers are happy. The majority of orders are shipped the same day they are placed and our product line is quite extensive. We even go out of our way to get those hard-to-find products for our customers. What further sets Fairfield Orthodontics apart from other supply companies is we inventory pre-welded molar bands. This means once a doctor starts ordering pre-welded molar bands from Fairfield Orthodontics, his/her exact prescription is stocked in our inventory and closely monitored. This allows Fairfield Orthodontics to have an extremely fast turn-around for molar band orders—usually just a day or two!

Fairfield Orthodontics is excited to release Product Catalog 4 featuring thousands of products. We have many new and exciting products to offer, and look forward to new innovations and improvements in the wonderful world of orthodontics. We truly appreciate your support and look forward to our customer relationships and mutual success.



Nick Lulka, President

5 Metal Brackets

25 Ceramic Brackets

35 Bands

49 Buccal Tubes

61 NiTi Wire

73 Stainless Wire

81 Elastomeric Products

91 Bonding Supplies

107 Headgear, Lab Supplies, & Impression Supplies

123 Patient Accessories

131 Eyewear, Disinfectants, Sterilizers, & Disposables

143 Instruments

Notes